

COMMUNITY IMPACT REPORT

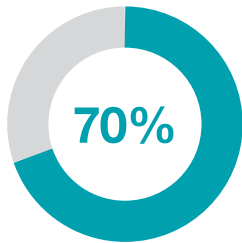


At Umpqua Bank, we believe in helping everyone in our community reach their full potential. That's why we're investing in educational and economic opportunity initiatives through both time and money. In 2017 alone, we contributed 48,567 volunteer hours and nearly \$3.1 million to our communities.

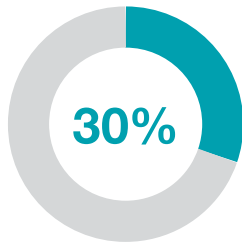
Connect Volunteer Network

We empower our associates to make a difference through our Connect program, which provides Umpqua associate with up to 40 hours of paid time off every each year for volunteer work.

2,752 volunteered through our **Connect program**



Umpqua's volunteer rate



National employee volunteer rate

48,567 hours volunteered

at **2,221** nonprofits, schools and public organizations

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Full-time associates

Volunteering for a whole year

Community Giving

We recognize the fundamental connection between education and economic prosperity and strengthen our communities with targeted investments and grants.

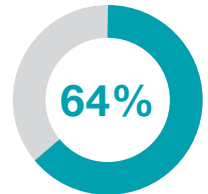
100 associates involved in our **Giving Review team**

\$3,090,524 given to

435 organizations in our communities

Educational Attainment

Early childhood learning, childhood hunger prevention, literacy and math achievement, parent engagement and support, positive youth development and arts access for youth.



Economic Opportunity

Financial education, affordable housing, asset building for individuals and families and college, tech and career readiness.



Associate Giving

To encourage our associates to support organizations they know and love, we offer a matching program that doubles their gifts.

886 Associates donated through **Associate Giving**

\$303,202 = Total giving + match

494 = total number of organizations