COLUMBIA BANK

Commercial Online Banking
Security and Browser System Requirements

System Security

Keeping our customer information confidential and secure is an important part of our responsibility to you and we take this responsibility seriously. Our online services contain built-in encryption security, password-controlled access and administrative functionality. This means you can rely on the convenience of the Internet, and on the confidence that comes with banking with an experienced and trusted financial institution.

System

A computer, operating system and telecommunications connections to the Internet capable of receiving, accessing, displaying and either printing or storing disclosures you receive from us via e-mail or by access to our website using one of the specified browsers are required. Sufficient storage capacity on your computer's hard drive or other data storage unit is also required.

E-mail

An active e-mail account with an Internet service provider, and the appropriate software is required for you to receive disclosures, notices, and other communication regarding this service, electronically.

Encryption Browser

We recommend that you use the most current version of your preferred browser (including security patches) and operating systems when banking online. Versions that are two releases or older than the current release are not supported. We've outlined the minimum browser requirements below.

Beta versions of browsers and operating systems are not supported.

Supported Browsers and Operating Systems					
Browser	Windows 10	Windows 11	Apple® macOS®	Google® Android™	Apple iOS
Apple Safari®			X		X
Google Chrome™	X	X	X	X	X
Microsoft Edge	X	X			
Mozilla® Firefox®	X	X			

Supported browser and operating systems can operate on desktop, tablet, and smartphones. Content is sized and displayed based on the screen resolution and other display attributes of the device.

Need additional assistance?

Contact us at 1-866-563-1010 or securely using Commercial Online Banking. When contacting us, please provide the name and version number of your browser and operating system.