

## changing your cookie settings

To maintain your Umpqua online banking device registration (and not have to obtain and enter a Secure Access Code each time you log in), your browser needs to be configured to accept and retain cookies from Umpqua Bank

You can do this two different ways:

- Accept cookies only from Umpqua, or
- Accept cookies from any website

If you want only Umpqua's website to remember you, you should follow the steps to accept cookies from only Umpqua. (This option will not automatically log you into your Umpqua online banking account; instead, the cookies will help our website remember your device and browser combination so you're not asked to obtain and provide a Secure Access Code after your initial registration. For your security, Umpqua does not provide an automatic login feature.)

### If you find that other websites aren't remembering you even though you want them to, follow the steps to accept cookies from any website.

**Reminder:** If your device is set up to regularly delete cookies or has an automated program that deletes cookies, you will be prompted to register your device after that deletion occurs. You also may be prompted to register your device again if you upgrade your operating system or browser.



#### quick reference guide how to configure internet explorer to accept cookies

## how to accept cookies from only Umpqua

1. Click the **Tools** (gear) icon at the top right corner of the browser.



2. Select **Internet options** from the drop-down menu.

Print	•
File	•
Zoom (125%)	•
Safety	•
View downloads	Ctrl+J
Manage add-ons	
F12 developer tools	
Go to pinned sites	
Internet options	
About Internet Explorer	

3. In the Privacy tab, click Sites.



4. In the **Address of Website** field, type <u>www.umpquabank.com</u> then click **Allow**.

Per Site Privacy Actions									
Manage Sites									
You can specify wh cookies, regardless	You can specify which websites are always or never allowed to use cookies, regardless of their privacy policy.								
Type the exact address of the website you want to manage, and then click Allow or Block.									
To remove a site from the list of managed sites, select the name of the website and click the Remove button.									
Address of <u>w</u> ebsite:									
www.umpquabank.com		Block							
		Allow							
Managed websites:									
Domain	Setting	Remove							
		Remove all							
		ОК							

5. Click **OK** on the **Per Site Privacy Actions** window and **OK** on the **Internet Options** window.

Congratulations! Internet Explorer will now accept cookies <u>only</u> from Umpqua Bank. You can register your device!



# how to accept cookies for any website

1. Click the **Tools** (gear) icon at the top right corner of the browser.



2. Select **Internet options** from the drop-down menu.

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File	۲I
Zoom (125%)	۲I
Safety	•
View downloads Ctrl+J	
Manage add-ons	
F12 developer tools	
Go to pinned sites	
Internet options	
About Internet Explorer	

3. In the **Privacy** tab, drag the slider on the right to the bottom, until the description reads **Accept All Cookies.** 

Internet Options								
General Security	Privacy	Content	Connections	Programs	Advanced			
Settings								
Select a setting fo	or the Inte	rnet zone.						
Accept All Cookies - Saves cookies from any website Cookies that are already on this computer can be read by the websites that created them								
Sites Import Advanced Default Location Never allow websites to request your physical location Clear Sites								
Pop-up Blocker								
Turn on Pop-up Blocker Settings								
InPrivate								
Disable toolbars and extensions when InPrivate Browsing starts								
Some <u>settings</u> are managed by your system administrator.								
OK Cancel Apply								

4. Click **OK** on the **Internet Options** window.

Congratulations! Internet Explorer will now accept cookies. You can register your device!