

# Other Account Services



Umpqua Bank is committed to providing the information you need to manage your account. An overview of other services that come with your account is provided below. For more information regarding your account, please refer to your account disclosure and the Umpqua Bank Rules and Regulations Disclosure.

General Services		
<b>Account Research</b>	Includes account balancing and multiple copy requests. 1-hour minimum.	<b>\$40</b> per hour
<b>Cashier's Check</b>	Check issued by Umpqua Bank.	<b>\$10</b> each
<b>Check Cashing Services</b>	Non-Customer, Umpqua Bank check.	<b>\$6</b> each
	Non-Customer, non-Umpqua Bank check.	<b>\$30</b> each
<b>Check Collection</b>	Service provided when we directly collect funds from another bank for a check made payable to you; or, for any check made payable to you that is drawn on an international bank.	<b>\$30</b> domestic <b>\$75</b> foreign
<b>Checking Supplies</b>	Checks, deposit slips or other banking supplies ordered for your account.	Ask us for pricing
<b>Counter Checks</b>	A check provided to you at one of our Stores when you don't have any checks left.	<b>\$1</b> per sheet
<b>Coupon Redemption</b>	Service provided when you request that we collect payment for a bond issued by a corporation, federal, state or local government agency.	<b>\$30</b> each
<b>Dormant Account</b>	When your account has had no activity (deposits or withdrawals) for 24 consecutive months as allowed by state law.	<b>\$5</b> per month
<b>Foreign Currency Exchange</b>	When you want U.S. currency exchanged for foreign currency or foreign currency exchanged for U.S. currency.	<b>\$10</b> per exchange
<b>Foreign Draft</b>	A check drawn on a foreign bank and issued in the local (foreign) currency.	<b>\$50</b> each
<b>Legal Processing</b>	Processing of any garnishment, tax levy, or other court administrative order, whether or not the funds are actually paid as allowed by state law.	<b>\$125</b> per request
<b>Returned Deposit Item</b>	An item you deposit, or check cashed that is returned unpaid.	<b>\$12</b> domestic <b>\$25</b> foreign
<b>Returned Deposit Item – Special Instructions</b>	Special Instructions you provide regarding the handling of returned deposit items. Available for business checking accounts only.	<b>\$20</b> for set up
<b>Returned Unpaid Coupon</b>	Attempt to collect a bond issued by a corporation, federal, state or local government agency results in a return item.	<b>\$20</b> each
<b>Rush ATM &amp; Debit Card Replacement</b>	Rush delivery in 1 to 2 business days of your ATM or Debit Card.	<b>\$60</b> per card
<b>Safe Deposit Box</b>	Boxes of various sizes can be rented at select stores.	Ask us for pricing
<b>Statement Copy</b>	Additional copies of a statement, mailed, faxed or picked up at a store. Online statements are available at no cost.	<b>\$3</b> each
<b>Stop Payment</b>	Single item or series of checks, direct debits or bill payments (12 month duration).	<b>\$35</b> each
<b>Store Deposit Supplies</b>	Security bags and other banking supplies.	Ask us for pricing
<b>Undeliverable Deposit Statement</b>	A deposit statement that has been returned by USPS to Umpqua Bank due to an incorrect address. Assessed each time a deposit statement is returned to Umpqua Bank.	<b>\$5</b> per statement
<b>Verification of Deposit</b>	A request to verify deposit account at Umpqua.	<b>\$25</b> each

# Other Account Services



Wire Transfer Services		
<b>Incoming (Domestic or International)</b>	A transfer of funds into your account from anywhere in the U.S. or abroad.	<b>\$15</b> each
<b>Outgoing Domestic</b>	A transfer of funds out of your account to anywhere in the U.S.	<b>\$30</b> each
<b>Outgoing International</b>	A transfer of funds out of your account to anywhere outside of the U.S.	<b>\$50</b> each
<b>Trace or Amendment</b>	A request to trace or amend an already processed wire transfer request.	<b>\$30</b> per request