

Other Account Services and Fees Schedule



Umpqua Bank is committed to providing the information you need to manage your Account. An overview of key policies and pricing that apply to your Account is provided below. For a comprehensive list of terms and policies please refer to the Personal Rules & Regulations and Other Account Services Disclosure.

General Services	Details	Cost/Fee
Branch Deposit Supplies	Security bags and other banking supplies.	Ask for pricing
Cashier's Check	Check issued by Umpqua Bank.	\$10 each
Check Cashing Services	Charged to Non-Customers, for every check presented over \$100.	\$5 per Item
Check Collection	When we directly collect funds from another bank for a Check made payable to you; or, for any Check made payable to you that is drawn on an international bank.	\$30 Domestic \$75 Foreign
Checking Supplies	Checks, deposit slips, or other banking supplies ordered for your Account.	Ask for pricing
Counter Checks	A sheet of four Checks provided to you at one of our Branches when you're out of Checks.	\$2 per sheet
Coupon Redemption	Service provided when you request that we collect payment for a bond issued by a corporation, federal, state, or local government agency.	\$30 each
Dormant Account	When your Account has had no activity (deposits or withdrawals) for 24 consecutive months as allowed by state law.	\$10 per month
Foreign Currency Exchange	When you want U.S. currency exchanged for foreign currency or foreign currency exchanged for U.S. currency.	\$15 per exchange
Legal Processing	Processing of any garnishment, tax levy, or other court administrative order, whether the funds are actually paid as allowed by state law.	\$125 per request
Returned Deposit Item (Domestic)	An Item you deposit into a Business Account, or Check cashed using a Business Account that is returned unpaid. Does not apply to Consumer deposit Accounts.	\$15 per item
Returned Deposit Item (Special Instructions)	Special Instructions you provide regarding the handling of returned deposit Items. Available for business Checking Accounts only.	\$20 for setup
Returned Unpaid Coupon	Attempt to collect a bond issued by a corporation, federal, state, or local government agency results in a return Item.	\$20 per Item
Rush ATM & Debit Card Replacement	Rush delivery in 1 to 2 business days of your ATM or Debit Card.	No charge
Safe Deposit Box	Boxes of various sizes can be rented at select Branches.	Ask for pricing
Stop Payment	12-month stop payment duration of a single Item or series of Checks, direct debits, or bill payments online or in-Branch.	\$35 per Item
Undeliverable Deposit Statement	A deposit statement that has been returned by USPS to Umpqua Bank due to an incorrect address. Assessed each time a deposit statement is returned to Umpqua Bank.	\$5 per statement
Verification of Deposit	A request to verify deposit Account at Umpqua. Doesn't apply to consumer deposit accounts.	\$25 per Item

Wire Transfer Services	Details	Cost/Fee
Incoming Domestic	A transfer of funds into your Account from anywhere in the U.S.	\$15 per transfer
Incoming International	A transfer of funds into your Account from anywhere abroad or outside of the U.S.	\$15 per transfer
Outgoing Domestic	A transfer of funds out of your Account to anywhere in the U.S.	\$30 per transfer
Outgoing International	A transfer of funds out of your Account to anywhere abroad or outside of the U.S.	\$50 per transfer
Trace or Amendment	A request to trace or amend an already processed wire transfer request	\$35 per request

All products subject to bank approval. Other fees may apply. Review the Personal Rules and Regulations, ATM and Debit Card Agreement, Other Account Services schedule, and Overdraft Disclosure for Personal Accounts for additional details of all personal deposit products offered by Umpqua Bank.